

## **ABOUT THIS DOCUMENT**

This document sets out the terms and conditions between HackBulgaria and you when you purchase a ticket or register for the conference organized by HackBulgaria or participate in any survey of Hack Bulgaria. By purchasing a ticket or registering for an event or conference organized by Hack Bulgaria or participating in a survey you are agreeing to comply with and be bound by these terms and conditions. You should read this document carefully.

Hack Bulgaria reserves the right to change these terms and conditions at any time.

HackConf 2019 is going to happen on 11-13th of October at National Palace of Culture in Sofia, Bulgaria. You acknowledge that HackConf will not provide transport or travel expenses to or from any event or conference.

## **CONFERENCE ORGANIZER**

HackConf is being organized by Hack Bulgaria Ltd, a Bulgarian-based company whose main business priorities are providing computer science courses, building software and organizing tech events.

## **DECLARATION OF CONSENT**

You hereby give your consent to Hack Bulgaria to collect, process and use your personal data for the purposes of processing the purchase of your ticket and for any other use to which You have consented, including the importation of contact information for which You have provided your explicit prior consent. This information will be used for the purposes of processing ticket sales and event registration. [More information on how we are going to collect, process and store you can find on our Data Protection Policy.](#)

## **TICKET REGISTRATION**

You acknowledge that you have to bring with you a printed hard-copy ticket or an electronic soft-copy ticket. For the ticket, registration will use the application Weemss. Please make sure you are using an available and usable email address on which you will receive the soft-copy of the ticket.

You have the right to register yourself on Friday if you participate in the workshops or on Saturday as well on Sunday. Once you are registered, you will receive a conference badge which is necessary to bring with you during the conference days.

## **REFUND AND CANCELLATION POLICY**

HackBulgaria will make every effort to hold HackConf events at the times, dates and locations specified. HackBulgaria reserves the right to cancel an event due to certain conditions. These conditions usually include, but are not limited to, inclement weather, event venue cancellation or rescheduling, speaker cancellation or rescheduling, and an insufficient number of participants for the event, etc.

If HackBulgaria cancels an event, registrants will be offered a full refund. Should circumstances arise that result in the postponement of an event, registrants will have the option to either receive a full refund or transfer registration to the same event at the new, future date. If the event is canceled, the notice will be posted on the [www.hackconf.bg](http://www.hackconf.bg) website and an email will be sent to all registered participants.

Any attendee who can not attend at the event can cancel their ticket and be refunded as follows: Cancellations must be received in writing (via email at [team@hackconf.bg](mailto:team@hackconf.bg)) in advance of the event. The following cancellations charges apply:

- Before 5th of October, 2019: Full refund.
- Failure to attend: No refund.
- Until 5th of October 2019, the tickets are transferable to another person. The requests for transfers will be accepted until the 5th of October via email at [team@hackconf.bg](mailto:team@hackconf.bg).

HackBulgaria accepts no additional liability for travel costs, hotel costs, or any other additional costs incurred.

## **DELIVERY POLICY**

Once a successful purchase transaction has been completed, tickets are delivered in electronic soft-copy via email to the email address nominated by the purchaser. For some ticket types it may be necessary to complete required information – such as attendee name or tax identification number – before the tickets can be issued. The ticket acts as a receipt for the transaction and can be used to redeem entry at the event listed on the ticket. A printed hard-copy ticket or an electronic soft-copy ticket detailing the reference number can be used to register at the event.

## **GENERAL CLAUSES**

1. HackBulgaria shall be entitled to delegate the duties provision of its obligations under this Agreement.
2. No other terms shall apply to this Agreement and these terms contain the entire agreement and understanding between us in respect of all matters which are referred to herein and supersede any prior, written or oral agreement between us relating to such matters. You confirm that in agreeing to accept these terms you have not relied on any representation that is not expressly included herein and you agree that you shall have no remedy in respect of any misrepresentation which has not become a part of these terms. However, nothing in these terms purport to exclude liability for any fraudulent statement or act.
3. If any part of the terms herein shall be deemed unlawful, void or for any reason unenforceable then that provision shall be deemed to be severable from these terms and shall not affect the validity and enforceability of any of the remaining provisions of the terms.

You agree not to:

- Use the website (or any part of it) for any illegal purpose and agree to use it in accordance with all relevant laws;
- Upload or transmit through the website (i) any computer viruses, macro viruses, trojan horses, worms or anything else;
- Use the website in a manner which (i) may cause the website to be interrupted, damaged, rendered less efficient or such designed to interfere with, interrupt or disrupt the normal operating procedures of a computer or (ii) any material which is defamatory, offensive, or of an obscene or menacing character, or that may cause annoyance, inconvenience or needless anxiety; (iii) that the effectiveness or functionality of the website is in any way impaired or (iv) violates or infringes the rights of any person, firm or company (including, but not limited to, rights of intellectual property, rights of confidentiality or rights of privacy) of the website;
- Create or publish a hypertext link to any part of the website or attempt any unauthorized access to any part or component;
- Copy or distribute any part of the website in any medium without our prior written consent; and
- Alter or modify any part of the website other than as may be reasonably necessary to use the website for its intended use.

We reserve the right to –

- Modify or withdraw, temporarily or permanently, the website (or any part of it) with or without notice to you.
- Change these Terms from time to time. Your continued use of the website (or any part of it) following such change shall be subject to and including the changes made to the terms from time to time.
- Monitor any activity and content associated with the website.
- We may investigate any reported violation of these Terms to confirm that we shall not be liable to you or any third party for any modification to or withdrawal of the website; and/or deemed to be your acceptance of such change. It is your responsibility to check regularly to determine whether the Terms have been changed. If you do not agree to any change to the Terms then you must immediately stop using the website; and/ or complaints relating to the website and take any action that we deem appropriate (which may include, but is not limited to, issuing warnings, suspending, terminating or attaching conditions to your access and/or removing any materials from the website).

### **LIMITATION OF LIABILITY**

Whilst we will use reasonable endeavours to verify the accuracy of any information we place on the website, we make no warranties, whether express or implied in relation to its accuracy.

The website is provided on an “as is” and “as available” basis for your information and personal use only without any representation or endorsement.

## **INDEMNITY**

You agree to be fully responsible for (and fully indemnify us against) all claims, liability, damages, losses, costs and expenses, including legal fees, suffered by us and arising out of any breach of the terms by you or any other liabilities incurred by us arising out of your use of the website or attendance of the conference.

## **INTELLECTUAL PROPERTY AND RIGHT TO USE**

You acknowledge and agree that all copyright, trademarks and all other intellectual property rights in all material or content contained within the website shall remain at all times owned by us. You are permitted to use this material only as expressly authorized by us.

We reserve all rights not expressly granted in and to the website and the content on the website.

## **ATTENDEES**

You are an attendee at the conference if you bought a ticket or receive such from campaigns of our [partners](#).

HackBulgaria may use the attendees likeness, voice and words in television, radio, film, newspapers, magazines and other media, both during and anytime after the event, and in any form, for advertising or communicating the purpose of the event.

You acknowledge that during the conference days and workshop day you have to follow conference Code of Conduct. Please make sure you carefully read the Data Policy Privacy.

## **ATTENDEES UNDER AGE 13**

Attendees under the age of 13 must be accompanied by an adult chaperone up until the point of conference registration/accreditation collection.

- Chaperones are not required to attend the conference provided their youth attendee(s) is/are aged 13 or over but are welcome to do so provided they purchase a valid ticket.
- Chaperones must make themselves known, in person and with valid identification, to conference staff in the presence of the youth attendee at the point of registration/accreditation collection.
- Chaperones must provide valid contact information for the duration of the conference.
- The conference may require documentation for the authorization of the youth's attendance prior to registration/accreditation collection.
- Children under the age of 10 will be admitted free of charge provided they are accompanied by a parent or legal guardian.

The conference is not responsible for any requirements associated with travel to or from the conference location.

## **EXHIBITORS**

Exhibitors at the conference may be partners and sponsors of the event. All exhibitors during the two days need to provide Hack Bulgaria a list of all organization members who will represent them.

All items (screens, laptops, cabling and other electronic equipment, rooms, furniture etc.) supplied for the exhibitors are on a rental basis. Exhibitors must pay for any damages or losses caused to items supplied to them.

Non-standard items may be offered on request, subject to a separate quotation, and are subject to the same terms and conditions.

Any complaint regarding rental items or installation must be lodged before the opening of the event. In respect of items rented on the day, items should be inspected immediately and tested to ensure they work. Otherwise, all items are deemed to be received in good order and Condition.

The equipment must be insured "all risk" by the hirer, who will remain liable until the authorized staff has collected the equipment.

All exhibition stand design must be approved by HackBulgaria at least four weeks prior to the conference.

The set-up of the exhibition stands must be completed by 16:00 on the day before the conference. Stands not completed by that time may incur penalties.

The only type of display and advertising materials permitted at the booth for the exhibition are small items, such as posters, photographs, and laptops, which can be placed on the table and do not obstruct the view of other participants' tables. These promotional materials must be removed once the conference has ended. Marketing materials and other items must not extend outside of the registered booth space and must not constitute any type of hazard to other attendees.

## **VOLUNTEERS**

By agreeing to act as a volunteer at an event, You acknowledge that:

- You will receive no compensation for travel, accommodation etc.
- There is no guarantee that You will be selected to be a volunteer at the event.
- If You violate any event rule or fail to show up for an assigned shift, your accreditation can be removed and You will be denied access to the event.
- You attest to the truth of all statements made in your application.
- In the course of the event you may be dealing with confidential information and you agree to keep such information in the strictest of confidence.
- You have read and fully understood these terms and conditions.

## **CHANGES TO THIS POLICY**

HackBulgaria reserves the right to modify this Terms and Conditions at any time. Any changes will be posted on our homepage and other places we deem appropriate so that you are aware of the changes.

### **COMPLAINTS**

Complaints can be made to [team@hackconf.bg](mailto:team@hackconf.bg). We will endeavor to resolve any customer complaints where reasonable.